

PRESS RELEASE Mumbai, May 28, 2024

#### Financial Results for Q4 & FY24

Double Digit Revenue growth, Adj. EBITDA margins for Q4 FY24 at recordhigh, FY24 PAT increased five fold

Eureka Forbes Limited, one of India's largest health and hygiene companies, today announced its financial results for the quarter and full year ended March 31, 2024.

#### Highlights of the quarter ended March 31, 2024 (on a standalone basis) -

- Revenue from operations increased 8.8% YoY to Rs. 553.1Cr. Continuing businesses grew higher at 11.4% YoY.
- Adjusted (Adj.) EBITDA increased 30.6% YoY to Rs 61.9Cr from Rs 47.4Cr in Q4 FY23;
   Adj. EBITDA margin improved 186bps YoY to 11.2%, the highest ever
- Adj. PBT (before exceptional items and ESOP) increased 38.9% YoY to Rs 48.6Cr from Rs 35.0Cr in Q4 FY23.
- Profit After Tax increased 31.1% YoY to Rs 21.4Cr from Rs 16.3Cr in Q4 FY23.
- Adj. PAT (pre-ESOP) increased 81.0% YoY to Rs 29.5Cr from Rs 16.3Cr in Q4 FY23.

#### Highlights of the full year ended March 31, 2024 (on a standalone basis) -

- Revenue from operations increased 5.2% YoY to Rs. 2,189.2Cr. Continuing businesses grew at 7.9% YoY.
- Adj. EBITDA increased 71.9% YoY to Rs 226.3Cr from Rs 131.7Cr in FY23; Adj. EBITDA margin improved 401bps YoY to 10.3%.
- Adj. PBT (before exceptional items and ESOP) increased 156.8% YoY to Rs 172.0Cr from Rs 67.0Cr in FY23.
- Profit After Tax increased 435.5% YoY to Rs 91.5Cr from Rs 17.1Cr in FY23.
- Adj. PAT (pre-ESOP) increased 590.3% YoY to Rs 118.0Cr from Rs 17.1Cr in FY23.

Q4 FY24 was the second consecutive quarter of strong revenue growth on the back of a broad-based double-digit volume growth across all categories.

Within water purifiers, there was strong growth across both economy and value-added segments while the Robotics and Uprights range drove growth in vacuum cleaners.

Q4 also saw the launch of the first-ever advertising campaign on Eureka Forbes Genuine Service to inform and educate customers about the importance of choosing genuine Aquaguard filters and using QR code on the filters for authentication.

Adj. EBITDA margins continued to expand YoY and reached record-high level of 11.2%, driven by operating leverage and cost optimization programs.

Revenue growth for the full year was largely driven by very strong performance in H2. Growth was volume-led and broad based across both EWP and VC categories. Adj. EBITDA margins expanded 401bps YoY during the year, from 6.3% to 10.3%, the highest ever.

The Company turned net cash positive with a surplus of Rs 108Cr vs a net debt of Rs 50Cr in FY23, driven by strong cash generation of Rs 194Cr during the year.

Commenting on the Q4 FY24 and FY24 performance, Mr. Pratik Pota, MD, and CEO, Eureka Forbes Limited said, "As we exit the first full year of our transformation program Udaan, I am pleased to report progress on multiple fronts.

Continuing businesses grew by 11.4% in Q4 and by 7.9% for the year with H2 growth of 14.0%.

Driven by operating efficiencies and leverage, EBITDA margins for Q4 reached a lifetime high of 11.2% - an improvement of 186bps year on year.

For the FY, EBITDA margins expanded by 401bps to 10.3% in FY24 with a full year operational cash flow generation of Rs 194Cr.

Transformation initiatives gathered momentum with the most visible impact in the areas of product innovations and consumer campaigns. Several new and industry first products were launched in all 3 categories of Electric Water Purifiers, Vacuum Cleaners and Air Purifiers. New launches were backed with advertising campaigns focused on driving penetration and category adoption.

The progress we have achieved in the first year of our transformation and with momentum of a double-digit H2 growth and lifetime high margins in Q4 give us the confidence and the energy as we enter the next stage in this journey of transforming this iconic brand and Company to its rightful place."

#### **About Eureka Forbes:**

Eureka Forbes Limited is India's leading health and hygiene brand. With over four decades of existence, it is today a multi-product and an omni-channel organization. Eureka Forbes' product portfolio encompasses water purification, vacuum cleaning and air purification. It has direct, retail, e-commerce and institutional sales channels, an inventive business partner network and one of the most expansive service networks across India.

#### For further information, please contact:

Eureka Forbes Limited
Investor.Relations@eurekaforbes.com

#### Safe Harbor Statement:

Statements in this document relating to future status, events, or circumstances, including but not limited to statements about plans and objectives, the progress and results of research and development, potential project characteristics, project potential and target dates for project related issues are forward looking statements based on estimates and the anticipated effects of future events on current and developing circumstances. Such statements are subject to numerous risks and uncertainties and are not necessarily predictive of future results. Actual results may differ materially from those anticipated in the forward-looking statements. The company assumes no obligation to update forward-looking statements to reflect actual results, changed assumptions or other factors.



### **Disclaimer**

The statements contained in this document speak only as at the date as of which they are made and certain statements made in this presentation relating to the Company's objectives, projections, outlook, expectations, estimates, among others may constitute 'forward-looking statements' within the meaning of applicable laws and regulations. Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties and actual results may differ from such expectations, projections etc., whether express or implied. These forward-looking statements are based on various assumptions, expectations and other factors which are not limited to, risk and uncertainties regarding fluctuations in earnings, competitive intensity, pricing environment in the market, economic conditions affecting demand and supply, change in input costs, ability to maintain and manage key customer relationships and supply chain sources, new or changed priorities of trade, significant changes in political stability in India and globally, government regulations and taxation, climatic conditions, natural calamity, commodity price fluctuations, currency rate fluctuations, litigation among others over which the Company does not have any direct control. These factors may affect our ability to successfully implement our business strategy. The Company, may alter, amend, modify or make necessary corrective changes in any manner to any such forward looking statement contained herein and the Company expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any statements contained herein to reflect any change in events, conditions or circumstances on which any such statements are based. You are cautioned not to place undue reliance on these forward-looking statements, which are based on the current view of the management of the Company on future events. Further, no part of this document should be considered as a recommendation that any investor should subscribe to or purchase securities of the Company and should not form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever.



## 01

- Q4 FY24 Highlights
- > FY24 Highlights
- > Transformation Update
- Overview
  - Eureka Forbes
  - > Industry



## **Q4 FY24 Highlights (Standalone Results)**

	Q4 FY24	Q4 FY23	YoY
Revenue	Rs. 553.1Cr	Rs. 508.1Cr	+8.8%
Continuing Business^	-	-	+11.4%
Adj. EBITDA*	Rs. 61.9Cr	Rs. 47.4Cr	+30.6%
Adj. EBITDA Margin*	11.2%	9.3%	+186bps
Adj. PBT**	Rs. 48.6Cr	Rs. 35.0Cr	+38.9%
PAT	Rs. 21.4Cr	Rs. 16.3Cr	+31.1%



<sup>^</sup> Excludes discontinued businesses/portfolio (Health Conditioner, Corona Guard, Safety and Security Devices, Forbes Pro Cleaning Services, Exports & Semi Finished Goods sales)

<sup>\*</sup> Adjusted (Adj.) EBITDA is defined as PBT (before exceptional items) + Finance cost + Depreciation + ESOP charge less other non-operating income

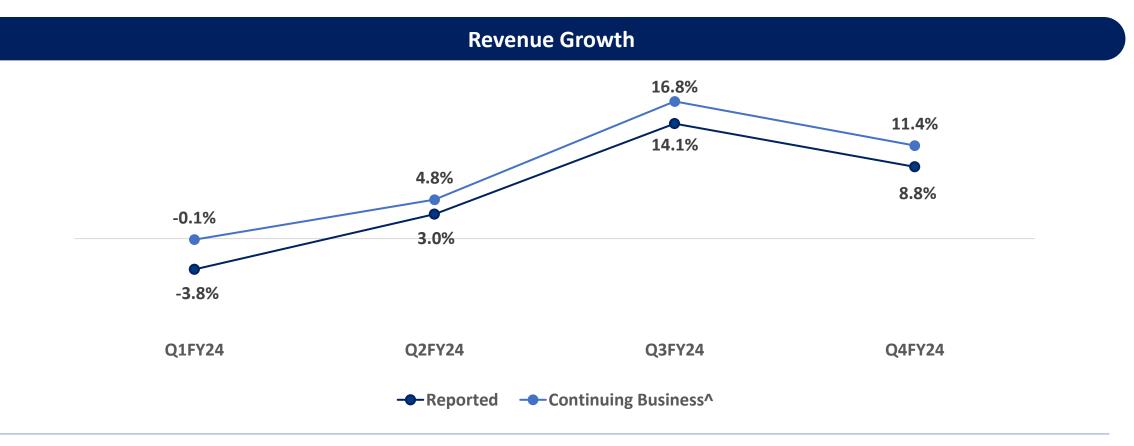
<sup>\*\*</sup> Adjusted (Adj.) PBT is defined as PBT (before exceptional items) + ESOP charge

## **Q4 FY24 Standalone P&L Statement**

Particulars (Rs. Cr)	Q4 FY24	Q4 FY23	YoY (%)	Q3 FY24	QoQ (%)
Revenue	553.1	508.1	8.8%	538.6	2.7%
Employee Benefit Expenses	75.1	61.6	22.0%	71.9	4.5%
Service Charges	79.6	77.1	3.1%	70.2	13.3%
Other Expenses	109.6	117.6	-6.8%	122.3	-10.5%
Total Expenses	264.3	256.3	3.1%	264.4	-0.1%
Total Expenses % of Revenue	47.8%	50.4%	-266bps	49.1%	-132bps
Adj. EBITDA	61.9	47.4	30.6%	52.9	17.0%
Adj. EBITDA %	11.2%	9.3%	186bps	9.8%	137bps
ESOP Charge	9.2	0.0	NM	10.7	-14.3%
EBITDA	52.7	47.4	11.1%	42.2	24.9%
EBITDA %	9.5%	9.3%	<b>20bps</b>	7.8%	169bps
Finance Cost	1.6	3.5	-53.3%	1.8	-8.8%
Depreciation	13.8	12.9	6.6%	13.2	4.7%
Other Income	2.1	4.0	-47.4%	2.9	-27.7%
Adj. PBT before Exceptional items/ ESOP Charges	48.6	35.0	38.9%	40.9	18.9%
Exceptional Items	15.1	9.1	66.1%	0.0	NM
PBT after Exceptional items/ ESOP Charges	24.2	25.8	-6.3%	30.1	-19.5%
Adj. PAT (pre-ESOP Charges)	29.5	16.3	81.0%	30.7	-3.8%
PAT	21.4	16.3	31.1%	22.7	-5.5%



## Revenue: Second consecutive quarter of double-digit growth^



- Continuing business grows 11.4% YoY; Fourth successive quarter of volume growth
- Sustained growth in both Water Purifiers and Vacuum Cleaners
- Newer formats like EWP Stainless Steel, VC Robotics and Uprights were key drivers of growth

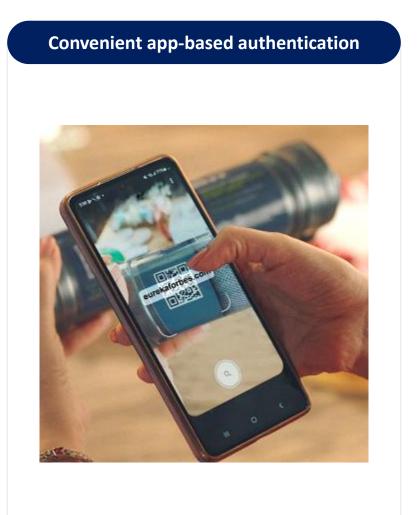


## Service: First-ever advertising campaign focused on Genuine Service



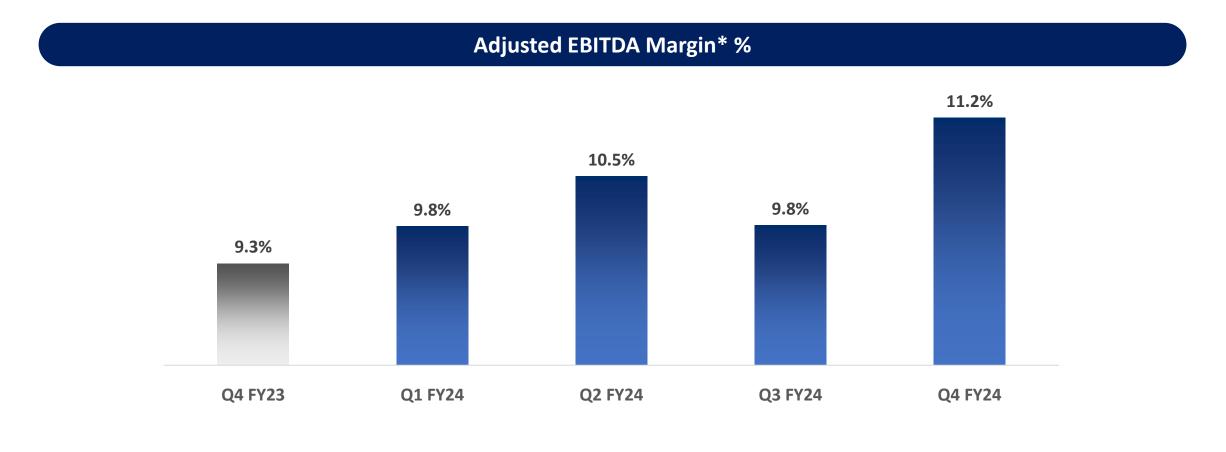
## Service: New filters allow customers to verify authenticity

# New design with QR code 0000





## Adjusted EBITDA Margin\*: Record-high of 11.2%



Adjusted EBITDA Margin expanded 186bps YoY driven by operating leverage and structured cost optimization program

## 02

- Q4 FY24 Highlights
- > FY24 Highlights
- > Transformation Update
- Overview
  - Eureka Forbes
  - > Industry

## **FY24 Highlights (Standalone Results)**

	FY24	FY23	YoY
Revenue	Rs. 2,189.2Cr	Rs. 2,080.4Cr	+5.2%
Continuing Business^	-	-	+7.9%
Adj. EBITDA*	Rs. 226.3Cr	Rs. 131.7Cr	+71.9%
Adj. EBITDA Margin*	10.3%	6.3%	+401bps
Adj. PBT**	Rs. 172.0Cr	Rs. 67.0Cr	+156.8%
PAT	Rs. 91.5Cr	Rs. 17.1Cr	+435.5%



<sup>^</sup> Excludes discontinued businesses/portfolio (Health Conditioner, Corona Guard, Safety and Security Devices, Forbes Pro Cleaning Services, Exports & Semi Finished Goods sales)

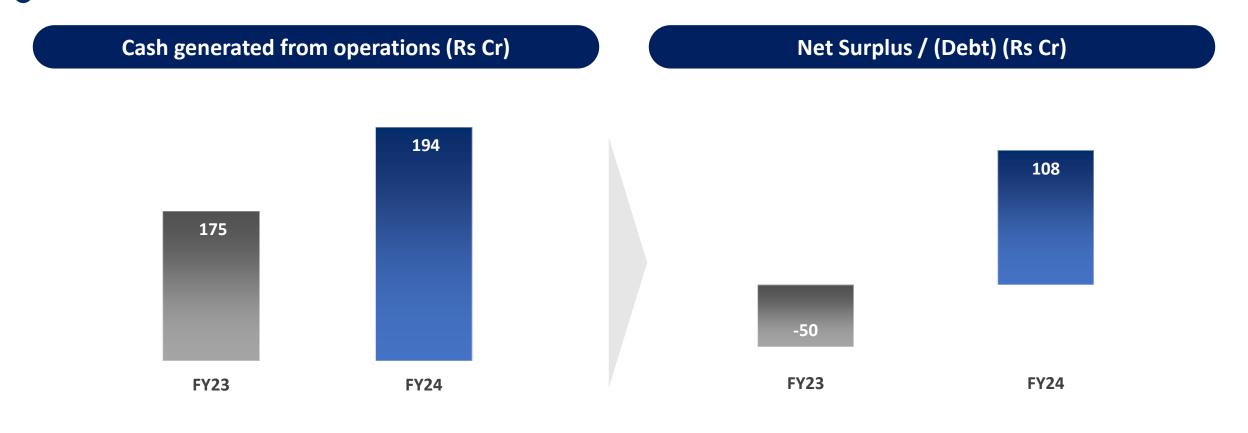
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<sup>\*\*</sup> Adjusted (Adj.) PBT is defined as PBT (before exceptional items) + ESOP charge

## **FY24 Standalone P&L Statement**

Particulars (Rs. Cr)	FY24	FY23	YoY (%)
Revenue	2,189.2	2,080.4	5.2%
Employee Benefit Expenses	293.3	300.5	-2.4%
Service Charges Other Expenses	301.6	297.6	1.4%
	467.0	505.3	-7.6%
Total Expenses  Total Expenses % of Revenue	1,062.0	1,103.4	-3.8%
	<i>48.5%</i>	<i>53.0%</i>	<i>-453bps</i>
Adj. EBITDA	226.3	131.7	71.9%
Adj. EBITDA %	10.3%	6.3%	401bps
ESOP Charge  EBITDA  EBITDA %	34.5	0.0	NM
	<b>191.8</b>	<b>131.7</b>	<b>45.7</b> %
	<i>8.8%</i>	<i>6.3%</i>	<b>243bps</b>
Finance Cost Depreciation Other Income	9.7	19.9	-51.1%
	53.1	55.3	-3.9%
	8.5	10.4	-18.2%
Adj. PBT Before Exceptional items/ ESOP Charges Exceptional Items PBT after Exceptional items/ ESOP Charges	<b>172.0</b> 15.1 <b>122.4</b>	<b>67.0</b> 40.0 <b>27.0</b>	<b>156.8%</b> -62.1% <b>354.1%</b>
Adj. PAT (pre-ESOP Charges) PAT	118.0	17.1	590.3%
	91.5	17.1	435.5%

## Cash Flow: Efficient cash management leading to net surplus



- Improved profitability and credit control were key drivers of cash flow generation
- Credit rating upgrade from CARE A Stable to CARE A+ Stable

## 03

- Q4 FY24 Highlights
- > FY24 Highlights
- Transformation Update
- Overview
  - Eureka Forbes
  - > Industry

## EFL's key strategic priorities for profitable growth

01

#### **Grow the Water Purifier Business**

- Innovation and new product development
- Jump shift in distribution

02

#### **Expand Portfolio**

- Nurture and grow cleaning category
- Smart devices

03

#### **Transform Customer Experience**

- Deliver reimagined service standards
- Leverage insights for customised solutions



#### **Go Digital First**

- Give customers control and visibility
- Digital enablement of value chain



#### **Drive Lean Cost Structures**

- Productivity unlocks
- "Zero based" approach to all costs



#### **Build a Future Ready Organisation**

- Invest in capabilities of the future
- Agile and customer centric



## **Grow the Water Purifier Business: Drive Penetration**

#### Launch of affordable water purifier supported by advertising campaign



**Aquaguard Sure Water Purifier** *Launched in Entry-level Segment* 



Category Creating Campaign

Targeted at Non-users of Water Purifiers

**Double-digit volume growth in FY24** 



## **Grow the Water Purifier Business: Drive Innovation**

#### Several category-first innovations launched

#### **Aquaguard Nova**







Water Plus

Alkaline and Stainless-Steel Range



#### Aquaguard BLAZE INSTA



**Functionality** *Instant Hot and Ambient* 



## **Expand Portfolio: Strengthen Cleaning and Air**

#### **Best-in-class innovations launched**









Convenient and Cordless Cleaning
Uprights to Robotics

**Differentiated Portfolio**Forbes Buddy Pet Grooming Kit

Affordable Premium Products
Surround 360 Range of Air Purifiers

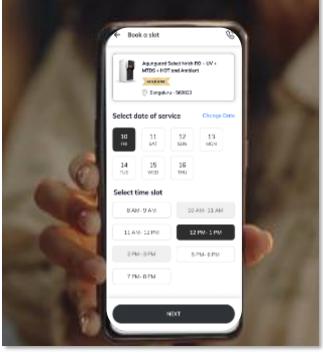
Strong growth in new segments

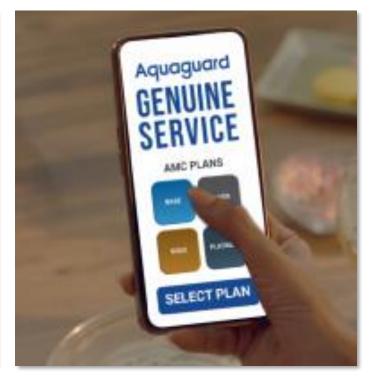


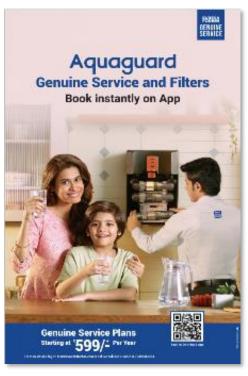
## **Transform Customer Experience**

#### 360° intervention to drive customer experience and address service opportunity









**Enhanced Customer Experience** 

New Service Booking Experience on Web and App

**Segmented AMC Offerings** 

**Service Campaign** on TV, Print and Digital

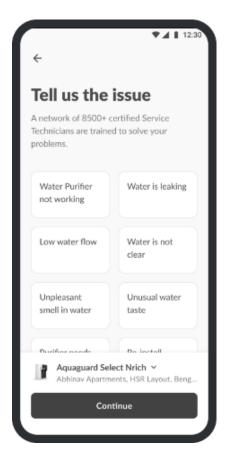
Service metrics at an all-time high

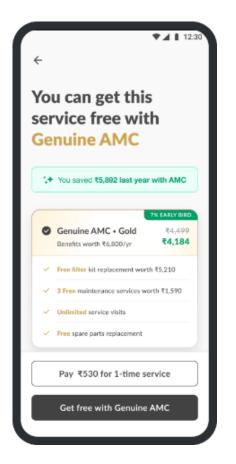


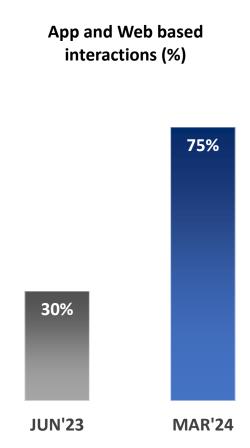
## **Go Digital First**

#### New UI/UX on App and Website to drive customer connect, convenience & commerce



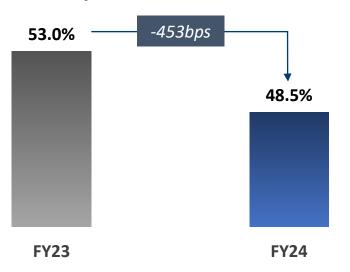






### **Drive Lean Cost Structures: Creating headroom for growth investments**

Opex as % of Revenue



% Revenue	FY24	FY23	<b>▲</b> Change
Employee expenses	13.4%	14.4%	-105bps
Service charges	13.8%	14.3%	-53bps
Other expenses	21.3%	24.3%	-295bps

- 1. Reduction across all key spend lines; YoY decline of 3.8%
- 2. Key cost management initiatives:
  - Employee Expenses: Process automation and digitization led optimization
  - Service Charge: Increase in app-based complaint redressal, partner charges optimization
  - Other Expenses: Reduction in discretionary spends



## **Build Future Ready Organization**



**Building Alignment and Ownership** – *Industry-first ESOP Plan for all Managers* 

**Getting Closer to Customers and Partners –** *Decentralized Regional Organization Structure* 

#### **Building New Capabilities –**

R&D: Design & IoT

Digital: Product Management & Engineering

Data Science

## **Management Views**



"As we exit the first full year of our transformation program Udaan, I am pleased to report progress on multiple fronts.

Continuing businesses grew by 11.4% in Q4 and by 7.9% for the year with H2 growth of 14.0%.

Driven by operating efficiencies and leverage, EBITDA margins for Q4 reached a lifetime high of 11.2% - an improvement of 186bps year on year.

For the FY, EBITDA margins expanded by 401bps to 10.3% in FY24 with a full year operational cash flow generation of Rs 194Cr.

Transformation initiatives gathered momentum with the most visible impact in the areas of product innovations and consumer campaigns. Several new and industry first products were launched in all 3 categories of Electric Water Purifiers, Vacuum Cleaners and Air Purifiers. New launches were backed with advertising campaigns focused on driving penetration and category adoption.

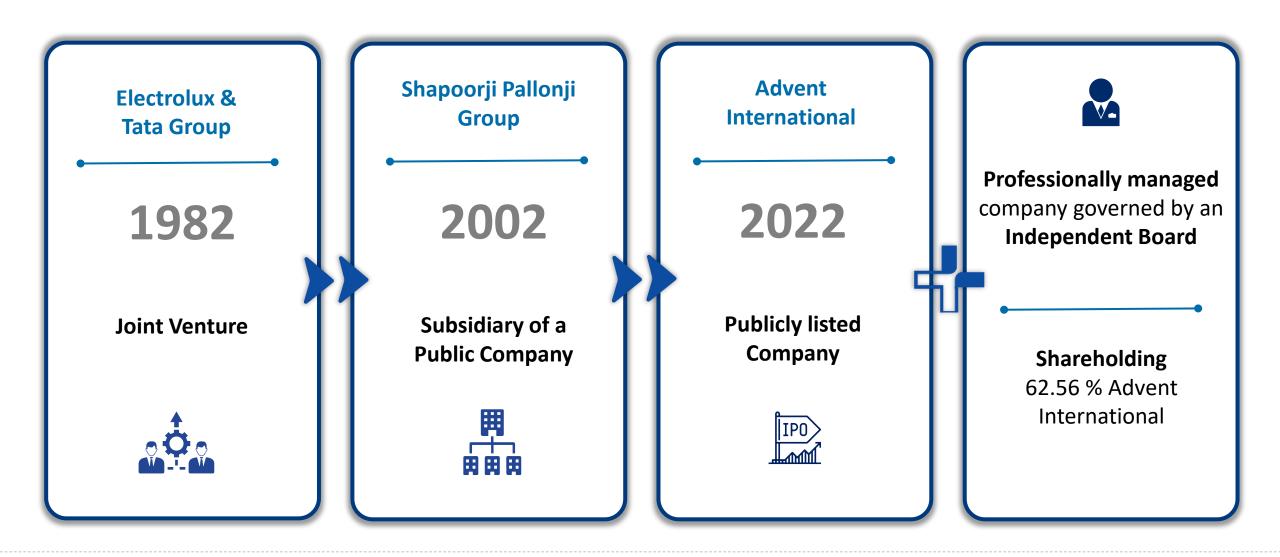
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## 04

- Q4 FY24 Highlights
- > FY24 Highlights
- Transformation Update
- Overview
  - **Eureka Forbes**
  - > Industry



### **Eureka Forbes: Overview**





### **Diversified Portfolio**

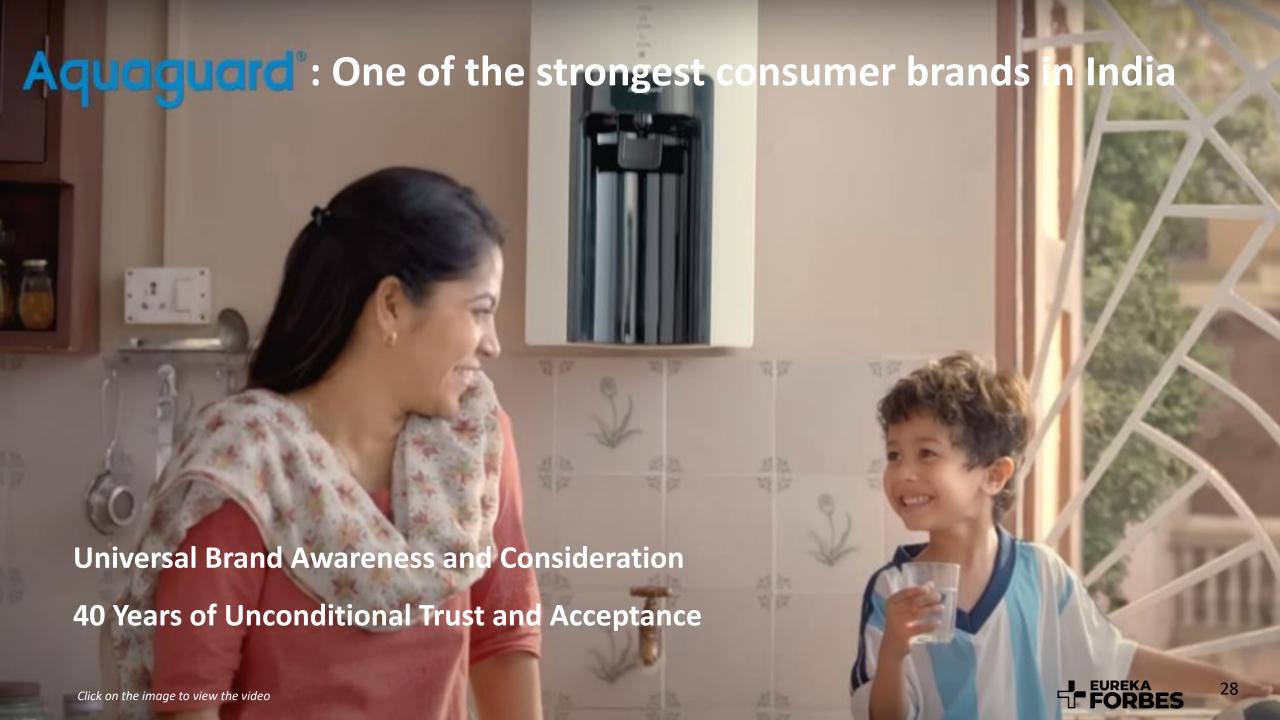
**Market leaders** in Water Purifiers and Vacuum Cleaners

Wide range of products with stateof-the-art technology

Product portfolio catering to both **B2C** and **B2B** customers

**Diversified revenue streams** across product and service





## **Omni Channel Presence**



- Direct Sales
- General Trade
- Modern Retail
- Ecommerce
- D2C
- B2B
- Canteen Stores (CSD)

## **Extensive Service network and strong customer connect**

In home service in over

19,500+PIN CODES



Large first party database of customers

~14 MILLION CUSTOMERS

## **EFL Management Team**



Pratik Pota Managing Director & CEO

30+ years @ Jubilant FoodWorks, PepsiCo, Airtel, HUL



Anirudha Karnataki Head, Supply Chain & Procurement

26+ years @ CEAT, Asian Paints, Thermax



Ajit Dheer Chief Operating Officer

26+ years @ HT Media, PepsiCo, Spencer's Retail, Reckitt Benckiser, Cargill, Dabur



Suresh Redhu Chief Technical Officer

33+ years @ Bluestar, Aquamall



Gaurav Khandelwal Chief Financial Officer

21+ years @ HUL, Airtel, Oyo Hotels & Homes



Satish Satyarthi
Chief Innovation & R&D
Officer

23+ years @
Bajaj Electricals, Philips,
Buhler, Applied Materials,
Bluestar, Cummins



Mahnaz Shaikh Chief Human Resources Officer

19+ years @ Udaan, Godrej Consumer Products Limited, P&G



Nithyanand Shankar Chief Digital Business Officer

16+ years @ Amazon, P&G



Anurag Kumar Chief Growth Officer

25+ years @ Unilever, Tata Play, ICI Paints



Vikas Jayna Chief Product & Technology Officer

20+ years @ Swiggy, Times Internet, Amazon, Infoedge

## 04

- Q4 FY24 Highlights
- > FY24 Highlights
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  - Eureka Forbes
  - > Industry



## Macro factors supportive of growth



Growing consciousness on health & hygiene

Especially post Covid



Low Category Penetration of the core categories

Amongst the lowest in consumer durables segment



Availability & Access to piped water

Jal Jeevan Mission now covers over 148 Mn. rural households



**Growth in Electrification** 

96.7% of Indian households now connected to the grid and receive 20.6 hrs. of power supply

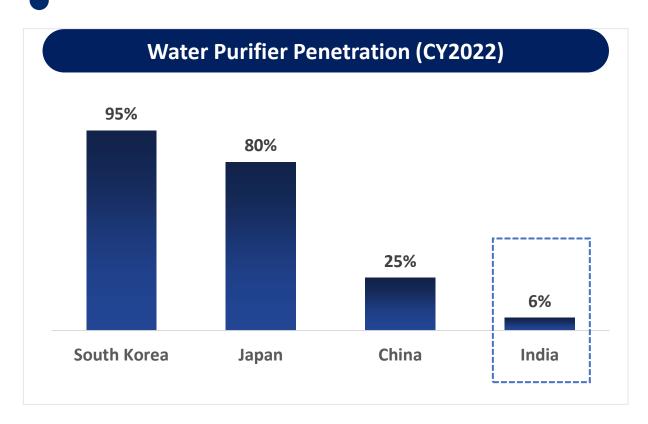


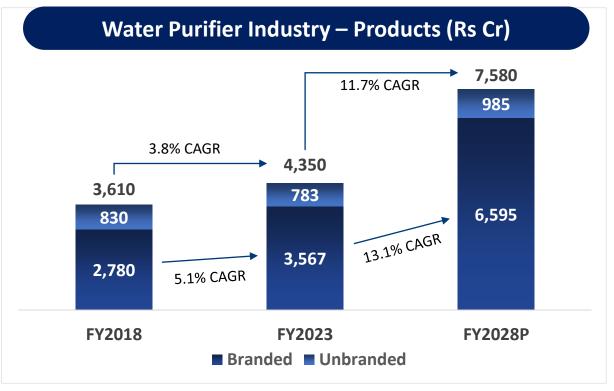






## Water Purifier Industry to grow at ~12% CAGR during FY23-FY28P





#### **Key tailwinds**



Growing awareness and consciousness on Health and Hygiene



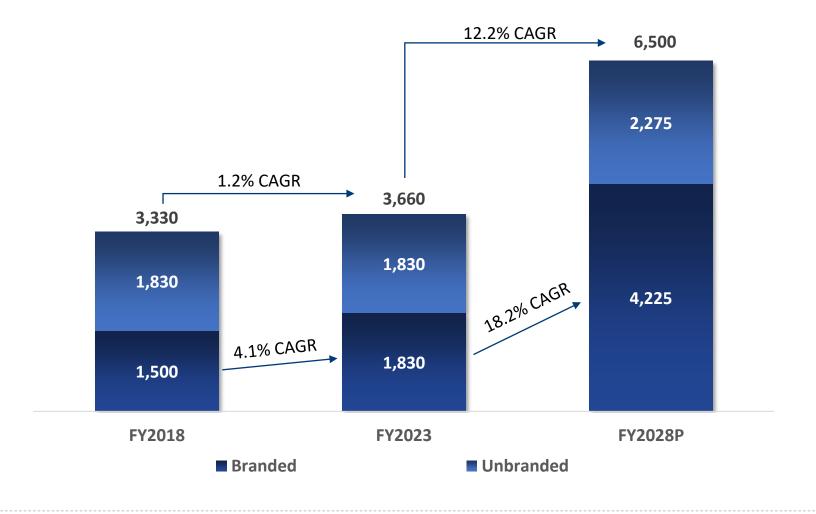
Coverage increased to 70% as of October 2023 from ~17% in 2019



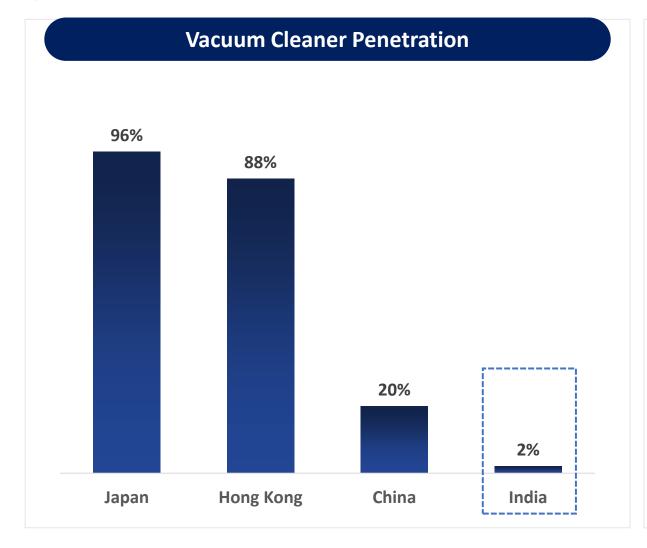
Uninterrupted access to electricity for wider section of population

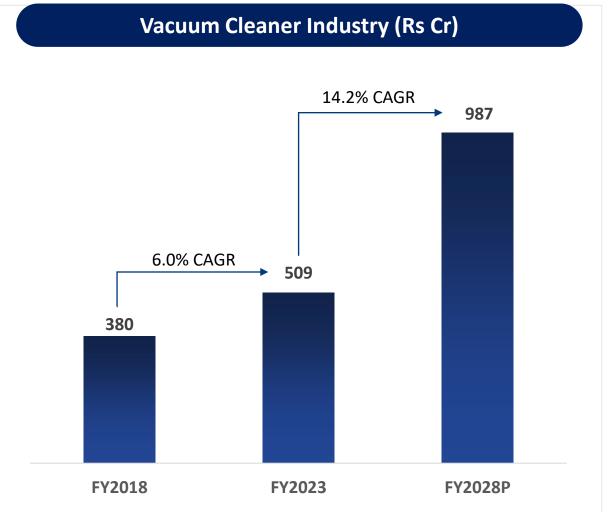
## Water Purifier Services to become a Rs 6,500 Cr market by FY28P



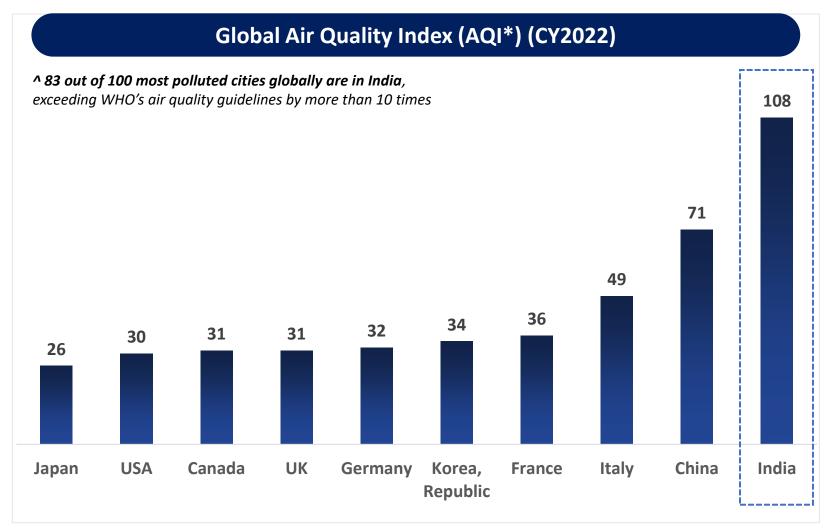


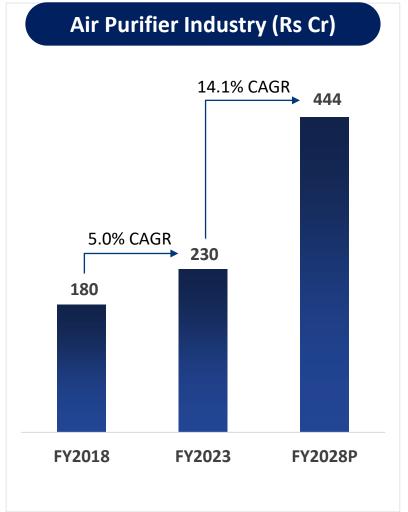
## Vacuum Cleaner Market to nearly double by FY28P





## Rising demand for Air Purifiers amid deteriorating air quality





Source: Consumer Market Purification Devices in India – A Whitepaper by Technopak (reproduced with permission)

<sup>\*</sup>The AQI is a standardized measurement that quantifies the air quality of a given location considering various pollutants such as particulate matter (PM2.5 and PM10), nitrogen dioxide  $(NO_2)$ , sulfur dioxide  $(SO_2)$ , carbon monoxide  $(SO_3)$ , and ozone  $(SO_3)$ . A lower AQI score indicates better air quality, while a higher score signifies worse air quality.



<sup>^</sup> Source for the news <u>Link</u>

### **Contact Us**

Corporate Identification No: L27310MH2008PLC188478

Regd. & Corporate Office: B1/B2, 7th Floor, 701, Marathon Innova, Ganpatrao Kadam Marg,

Lower Parel, Mumbai – 400013

**Website**: https://www.eurekaforbes.com/

Investor e-mail id: <a href="mailto:lnvestor.Relations@eurekaforbes.com">lnvestor.Relations@eurekaforbes.com</a>

EFL BSE Scrip Code: 543482

**EFL BSE Scrip ID : EUREKAFORBE** 

#### Note:

- 1. All financial data in this presentation is derived from reviewed standalone IND-AS financial statements
- 2. Due to rounding-off, the financial figures may not recalculate exactly
- 3. 'The erstwhile Eureka Forbes Limited's (EFL) health, hygiene, safety products and services undertaking was demerged into Forbes Enviro Solutions Limited (FESL) with prospective effect from 1st February 2022. Previous year numbers are on a proforma basis to depict the results of the combined entity (erstwhile EFL and FESL) had the acquisition of the business occurred as on 01 April 2021.



# THANK YOU

